

MAPEI STADIUM – Stadium Rules

PREAMBLE

- The term "**stadium**" refers to the entire structure/facility, including all areas under concession, occupied, or used by the club and the external service area.
- The term "**club**" refers to the Event Organizer.
- The term "**event**" refers to any official event organized by the professional club taking place in the stadium.

GENERAL RULES OF CONDUCT

- Entry to and stay within the stadium during the event imply acceptance of these regulations. Compliance with these regulations and the rules issued by FIFA, UEFA, the Professional Leagues, the Club, and the Public Safety Authorities is a **mandatory condition** for access to and stay in the stadium. Violation of these rules will result in the immediate termination of the service contract and removal from the venue. The violator may also be subject to legal sanctions, including a **Stadium Ban (DASPO)** as per Article 1-septies of Law Decree 28/2003, converted into Law 88/2003.
 - Access and stay in the stadium are only permitted to holders of a **valid admission ticket**, issued solely by parties expressly authorized by the club. The ticket is personal and non-transferable, except in cases and under conditions set by the club and legal provisions. The ticket must be retained for the duration of the event and shown upon request.
 - Access requires a valid **form of identification**, or in the case of children under 15, a self-certification document as per relevant legal norms, to verify correspondence with the ticket holder.
 - Access is not permitted for individuals subject to bans for acts of sports-related violence, pursuant to Article 9 of the Decree of February 8, 2007, coordinated with the Law of April 4, 2007.
 - Entry to the stadium must occur through designated gates and is subject to verification of ticket validity, including with specific equipment (Ministerial Decree of March 18, 1996 and subsequent amendments).
 - Spectators must occupy only the seat indicated on their ticket and may not move to different sections unless expressly authorized by the club or Public Safety Authority.
 - The stadium sectors, seating, and access routes are clearly marked. Each sector has its own entry gates and may be accessed only via those gates.
 - Public Safety Authorities have the right to perform **personal and bag checks** to prevent entry of illicit, dangerous, or prohibited items.
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EVENT CANCELLATION OR POSTPONEMENT

The date and time of the event may be changed by the Public Safety Authority or sports authorities. The club bears no responsibility in such cases. In the event of cancellation or rescheduling, any refund will be processed per relevant provisions and announced methods. Refunds or ticket replacements will only be provided upon return of the original ticket.

PROHIBITIONS

It is strictly prohibited to:

- Bring or possess items that may be used as weapons or are dangerous to public safety, including (but not limited to): poisons, harmful substances, flammable materials, drugs, knives, fireworks, flares, gas horns, rockets, weapons, dangerous objects, laser pointers, bottles, glass containers, cans, motorcycle helmets. (Law 401/89 and subsequent amendments)
 - Sell drinks in glass, plastic containers, or cans. Only serving drinks in light plastic or paper cups is allowed. It is also forbidden to bring beverages in glass, plastic, or cans unless poured into approved cups.
 - Bring in banners, signs, or choreographic material without **explicit authorization** by the club or in violation of approved procedures. Drums, megaphones, and other sound devices are also prohibited (Determination no. 14/2007 of March 8, 2007).
 - Display materials with political, ideological, or religious propaganda; messages inciting racial, ethnic, or religious hatred; or anything disrupting the match.
 - Display materials large enough to obstruct the view of others and cause them to stand.
 - Bring professional equipment capable of recording or broadcasting audio, video, or data related to the event. Unauthorized recording or transmission is subject to copyright laws.
 - Climb or cross fences, barriers, or stadium structures. (Law 401/89, Article 6 bis, para. 2)
 - Stand on seats or block aisles, exits, stairs, or emergency routes.
 - Engage in any behavior that may constitute a criminal offense, including the use of symbols associated with discrimination or violence, incitement to violence during sports events, or throwing dangerous objects.
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EXCEPTIONS SUBJECT TO AUTHORIZATION (BY GOS)

Upon prior **authorization from the GOS** (Security Match Operations Group), it is permitted to:

- Bring banners and similar materials (including choreographic items) by submitting a specific request in accordance with Determination no. 14/2007 of March 8, 2007.
- In accordance with the Memorandum of Understanding dated August 4, 2017 (signed by various Italian sports and public entities), the following are allowed:
 - **Drums and megaphones**, used only in compliance with the same banner regulations, and under the following conditions:

- Quantity proportionate to the section's size;
 - Drums must be single-sided;
 - The responsible person must be identified in advance by the GOS.
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WARNINGS AND LEGAL PROVISIONS

Criminal Offenses include (but are not limited to):

- Displaying symbols or emblems promoting racial, ethnic, national, or religious discrimination or violence;
- Chanting or displaying vulgar or racist messages;
- Throwing objects;
- Inciting violence during sports competitions.

Grounds for Denial of Access, Removal, or Report:

The Public Safety Authority may limit or deny entry or remove anyone who:

- Holds a ticket not issued through authorized procedures;
 - Refuses to undergo checks;
 - Commits acts of violence or danger;
 - Brings prohibited items or violates these regulations;
 - Damages or defaces the stadium or club property or commits criminal acts in or around the stadium.
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VIDEO SURVEILLANCE AND DATA PROCESSING

The stadium is monitored by a video and audio surveillance system, operating from opening to closure, and during choreographic setup. Recorded data are stored securely and may be reviewed for sporting justice purposes by FIGC, Lega Pro, or Lega Nazionale Professionisti, and provided to Public Safety or Judicial Authorities if requested. Data not used for the above purposes will be deleted after **seven (7) days**.

The Club is the **Data Controller** in accordance with Italian data protection law and the Ministry of the Interior Decree of June 6, 2005.

This Regulation is subject to updates due to new laws, decrees, or rules issued by leagues or federations.